# Private Network Quality

With digital phone service, keeping latency—the time it takes for information to reach its destination—low is critical for high call clarity. Think about how much longer it would take to drive from Flint to Bay City if you stopped by California first. The same applies to Internet traffic, and we make sure that doesn't happen. MercuryTel has large, fiber-optic connections to AT&T, Charter, MercuryNet, and others.

When your Internet connection is with one of these providers, your digital phone traffic stays on their private network, and we avoid ever sending your voice traffic over the Internet. Using their private network minimizes the number and distance of hops, keeps latency low, and gives you the best call clarity.

**MercuryTel Phone Switch**

AT&T Private Network

Charter Private Network

AT&T-based customers

Charter-based customers